



## MULTICHOICE “STEP-UP” PROMOTION Terms and Conditions

1. These are the standard terms and conditions for the “Step Up” Promotion conducted and promoted by MultiChoice Nigeria Limited (“MCN”).
2. The promotion is not open to:
  - 2.1 directors, members, partners, agents, employees or consultants of MCN, its affiliates or any supplier of goods or services in connection with the Promotion;
  - 2.2 the spouse, business partner or associate, parent, natural or adopted child or sibling, of any of the persons specified in 2.1 above.
3. This promotion is available to existing DStv and GOtv subscribers in Nigeria. The promotion however excludes subscribers on the Premium bouquet of the DStv platform and GOtv Max of the GOtv platform.
4. Existing Subscribers (active and disconnected) from the **15 January 2020 to the 29 February 2020** on the:
  - 4.1 DStv Platform – Access, Yanga, Family, Confam, Compact and Compact Plus qualify for the promotion by subscribing on their current package for an upgrade to a higher package; and
  - 4.2 GOtv Platform – Lite, Value, Jinja, Plus and Jolli qualify for the promotion by subscribing on their current package for an upgrade to a higher package.
5. The payment of subscription (by Existing Subscribers-excluding subscribers in clause 6 below) from the **01 March 2020 to the 30 April 2020** on a higher DStv or GOtv existing bouquet will automatically entitle the Subscriber to an upgrade on a bouquet one tier higher than the initial subscription bouquet respectively.
6. Existing Subscribers (active and disconnected) from the **01 March 2020 to the 30 April 2020** on the:
  - 6.1 DStv Platform – Compact Plus, qualify for the promotion by subscribing on their current package for an upgrade to a higher package; and

6.2 GOtv Platform – Jolli, qualify for the promotion by subscribing on their current package for an upgrade to a higher package.

7. Eligible subscribers will be upgraded to the respective bouquets within 48 (forty-eight) hours of their subscription. In the event that the automatic upgrade does not occur, MCN will effect the upgrade within the shortest possible time.
8. Your subscription constitutes an entry into the promotion and/or your utilisation of the upgraded bouquet constitutes your binding acceptance of the terms and conditions.
9. The promotion will run as indicated in paragraphs 4, 5 and 6 respectively.
10. The subscription upgrade will be valid for a period of 30 (thirty) days only and may not be suspended.
11. Without limitation, we and our affiliates are not responsible for any issues encountered with third party merchants.
12. Any costs or expenses which you may incur other than in respect of those items specifically included in a prize are for your own account. We and our affiliates will not be responsible for any costs or expenses which you, incur during and for purposes of your entry into the promotion and your acceptance and/or use of the upgrade.
13. We do not make any representations or give any warranties, whether expressly or implicitly, as to a prize, and in particular, but without limitation, make no representations and give no warranty that –
  - 13.1 The bouquet, or any aspect thereof, will meet your, or, if applicable, your requirements, preferences, standards or expectations.
14. Subscription is not transferable and may not be deferred, changed or exchanged for cash or any other item.
15. We and our affiliates will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the promotion or the acceptance and/or use by you, of any prize, or by any action taken by us or any of our affiliates in accordance with the terms and conditions.
16. We reserve the right to vary, postpone, suspend, or cancel the promotion and any prizes, or any aspect thereof, without notice at any time, for any reason which we deem necessary. In the event of such variation, postponement, suspension or cancellation, you agree to waive any rights, interests and expectations that you may have in terms of this Promotion

and acknowledge that you will have no recourse against us, our affiliates and third party suppliers.

17. These terms and conditions will be construed, interpreted and enforced in accordance with the laws of contract and dispute resolution in the Federal Republic of Nigeria.