

DStv Thanks Campaign

1. These are terms and conditions for the DStv Thanks Campaign (“**Campaign**”) as conducted by MultiChoice Namibia (Pty) Limited and its partners, co-promoters, sponsors, subsidiaries and holding companies, its and their directors, officers, employees, agents and representatives (“**MultiChoice**”). By participating in the Campaign, you agree that this document read together with the [Standard Terms and Conditions \(“Terms and Conditions”\)](#) will apply to your participation in the Campaign.
2. The Campaign will run from 00:00 hours on 20 April 2020 to 23:59 hours on 30 June 2020 (“**Campaign Period**”).
3. To participate in the Campaign, you must be an active DStv subscriber at the start of the Campaign or pay your subscription related to any of the Eligible DStv Bouquets in your market, as defined below, and connect to the DStv service to be automatically upgraded to the next higher DStv bouquet for your market. For avoidance of doubt, if you are an active DStv subscriber at the start of the Campaign, you will automatically be upgraded to the next higher bouquet for the remainder of April or for such longer period as your payment may cover. Any upgrade based on the payment which you made, be it only for 1 month or a longer period, will only be valid for the duration of the Campaign Period.
4. You can enjoy the benefit of this Campaign by accessing the DStv service only through an authorised decoder.
5. Until indicated otherwise by MultiChoice, the Campaign is not open to you, if you are an existing DStv subscriber on any of the Premium or DStv Lite bouquets.
6. The DStv bouquets as set out below, except for those indicated as “*Not Eligible*”, will form part of this Campaign and will be “**Eligible DStv Bouquets**” for purpose of this Campaign. The Campaign will work as follows:

All other markets	
Premium	Not Eligible
Compact+	Reconnect on Compact Plus and get upgraded to Premium
Compact	Reconnect on Compact and get upgraded to Compact Plus
Family	Reconnect on Family and get upgraded to Compact package
Access	Reconnect on Access and get upgraded to Family
Lite	Not Eligible

7. It is your responsibility to ensure that your payment of the subscription fee in respect of the Eligible DStv Bouquet is received by MultiChoice within the Campaign Period. Without limitation, MultiChoice is not responsible for any issues encountered with third party merchants nor for any costs that you may incur to participate in this Campaign.
8. Subject to system dependencies, you may automatically be upgraded within 48 hours as set out herein. If the automatic upgrade of a DStv bouquet does not occur, MultiChoice will endeavour to effect the upgrade within the shortest possible time following notification by you.
9. Additional products like Indian and Portuguese channels and features such as Xtra View and HD PVR access are not included in the Campaign. If needed, you will have to make separate payments for these add-ons at the published rates.
10. This Campaign upgrade is not transferable and may not be deferred, changed or exchanged for cash or any other item.
11. MultiChoice reserves the right to amend, vary, postpone, suspend, temporarily withdraw or cancel the Campaign at any time for any or all participating countries without any liability whatsoever. In any of these events, notice will be given via media advertisements or in any other such manner as MultiChoice may at its discretion choose and such notice will be effective immediately or as at the date referred to in such notification.
12. MultiChoice does not make any representations or give any warranties, whether expressly or implicitly, as to the upgrade, and in particular, but without limitation, make no representations and give no warranty that the bouquet, or any aspect thereof, will meet your, or, if applicable, your requirements, preferences, standards or expectations.
13. The rule of construction that the Terms and Conditions will be interpreted against the party responsible for the drafting or preparation of this document and the Terms and Conditions will not apply.

14. MultiChoice may cede, assign or novate any or all of its rights and/or all of its obligations set out herein and in the Terms and Conditions to any person or entity without notice to you.
15. MultiChoice reserves the right to suspend or stop your participation in the Campaign if you are involved in fraud or manipulation of the process.
16. The failure by MultiChoice to enforce any of the rights or provisions of the Campaign or the Terms and Conditions will not be deemed to be a waiver of such right or provision.