



## **Terms and Conditions Governing the MultiChoice KadiPay Service Trial**

### **1. Preamble**

- 1.1. We have made it easy for you to continue enjoying our services without disruption arising from late payment. It is now possible for you to automatically settle your monthly DStv subscription bill on time by setting up your credit or debit card (Visa, Mastercard, Discovery, China Union Pay and others) through our KadiPay system. In other words, you can have a monthly standing order on your credit or debit card.
- 1.2. These Terms and Conditions (*"the Terms and Conditions"*) shall apply to the KadiPay Service Trial (*"the Trial"*) and by using the KadiPay service you will be deemed to have deemed to have read, understood and accepted these Terms and Conditions.
- 1.3. The Trial invites eligible DStv subscribers to use the KadiPay service and receive the Trial Discount on their monthly DStv subscription bill as explained in clause 4.

### **2. Campaign Period**

The Campaign will run from 0000 hours on **15<sup>th</sup> July 2020** to 2359 hours on **14<sup>th</sup> August, 2020** (*"the Trial"*).

### **3. Eligibility**

- 3.1. We will select a pool of eligible subscribers from our data base based on their payment history to try the KadiPay service during the Trial Period.
- 3.2. We will send out sms communication to the eligible subscribers inviting them to enroll their debit or credit cards for reoccurring (standing) monthly settlement of their DStv subscription bill.
- 3.3. Only subscribers who register their credit or debit cards on KadiPay service during the Trial Period as outlined in 4 below will enjoy the Trial Discount off their subscription fees in the second and third month if they stay enrolled for the three consecutive months.

### **4. How to Participate**

- 4.1. Eligible subscribers will access our USSD number \*423# and choose the option "pay your subscription with KadiPay" then proceed to the next step "enroll smart card". You will receive a pop-up message confirming that your card enrolment is successful and that you will receive sms message to complete the enrollment.
- 4.2. Access the sms message in your messages, tap on the secure link ([www.subscription.tingg.africa](http://www.subscription.tingg.africa)) to complete the enrollment. Follow the prompts on the secure site to complete the set up your debit or credit card. You will receive a onetime

password (OTP) via sms to validate the registration. You will finally receive confirmation originating from your card issuer that your card has been registered.

- 4.3. Once your card is registered, your DStv subscription will automatically be settled via your card on a month on month basis as it falls due.
- 4.4. You will enjoy the communicated Trial Discount on your DStv subscription bill for the second and third month if you keep your card enrolled for three consecutive months from the date of registration which translates to three billing cycles.
- 4.5. The Trial Discount will range from 2.5% to 10% off the subscription fees of eligible subscribers dependent on their payment history. The specific Trial Discount will be communicated to each subscriber via sms as per clause 3.2.
- 4.6. The Trial Discount is only applicable to those subscribers who enroll their cards during the Trial Period.
- 4.7. The Trial Discount is not transferable and may not be deferred, changed or exchanged for cash or any other item.
- 4.8. We are not responsible for any failed payment on your card as we rely on your card providers and their clearance networks to effect the settlement based on the terms and conditions you have signed for usage of your card with your card issuer.
- 4.9. You will continue to enjoy the KadiPay service even after the Trial Period for as long as you keep your card enrolled on the KadiPay service.

## **5. Other Terms and Conditions of participation**

- 5.1. We reserve the right to amend, vary, postpone, suspend, temporarily withdraw or cancel the Trial at any time. In any of these events, notice will be given via media advertisements or in any other such manner as we may at our discretion choose and such notice will be effective immediately or as at the date referred to in such notification.
- 5.2. In the event of such amendment, variation, postponement, withdrawal, suspension or cancellation, you agree to waive any rights, interests and expectations that the subscriber may have in terms of this Trial and acknowledge that you will have no recourse against MultiChoice or its affiliates in any way or at all.
- 5.3. The failure by MultiChoice to enforce any of the rights or provisions of the Terms and Conditions will not be deemed to be a waiver of such right or provision.
- 5.4. Without limitation, we and our affiliates are not responsible for any issues encountered with third party merchants.
- 5.5. MultiChoice and its affiliates are not responsible for any costs that you may incur to participate in this Trial.
- 5.6. We do not make any representations or give any warranties, whether expressly or implicitly, as to a prize, and in particular, but without limitation, make no representations and give no warranty that the bouquet, or any aspect thereof, will meet your, or, if

applicable, your requirements, preferences, standards or expectations.

- 5.7. The rule of construction that the Terms and Conditions will be interpreted against the party responsible for the drafting or preparation of the Terms and Conditions will not apply.
  - 5.8. MultiChoice may cede any or all of its rights and/or assign any or all of its obligations under the Terms and Conditions to any person.
  - 5.9. These Trial Terms & Conditions are supplemental and subject to MultiChoice Africa Holding's Terms and Conditions Governing Subscription to the DStv Service and any other terms and conditions that the Subscriber and MultiChoice may have agreed to from time to time. All these Terms and Conditions can be accessed at <http://multichoiceafrica.com>.
  - 5.10. MultiChoice reserves the right to suspend or stop any Subscriber involved in fraud or manipulation of the process from participating in the Trial.
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