

GOtv Wow Promotion

1. These are the rules for the GOtv Wow Promotion (“**Promotion**”) as conducted by GOtv Moçambique SA (an affiliate/subsidiary of MultiChoice Africa Holdings B.V) and its affiliates, partners, co-promoters, sponsors, directors, officers, employees, agents and representatives (“**GOtv**”). By participating in the Promotion, you agree that this document read together with the [Standard Terms and Conditions](#) (“**Terms and Conditions**”) will apply to your participation in the Promotion.
2. The Promotion will run from 00:00 hours on **18 January 2021** to 23:59 hours on **31 March 2021** (“**Promotion Period**”).
3. To participate in the Promotion, you must during the Promotion Period:
 - 3.1. be a consumer in Mozambique; and
 - 3.2. be a GOtv subscriber to any of the GOtv Lite, GOtv Value or GOtv Plus packages;
 - 3.3. pay the full amount for any of the GOtv Lite, GOtv Value or GOtv Plus packages, to be upgraded to the next higher GOtv package in your market. For avoidance of doubt, if you are an active GOtv subscriber during the Promotion Period, you will automatically be upgraded to the next higher package for the remainder of that billing cycle. Any upgrade based on the payment which you make will only be valid for the duration of your billing cycle and will be subject to the Promotion Period.
4. For avoidance of doubt, once the Promotion ends, you will no longer be able to receive the benefit of this Promotion.
5. The GOtv packages as set out below, except for those indicated as “*Not Eligible*”, will form part of this Promotion and will be considered “**Eligible GOtv Packages**” for purpose of this Promotion. The Promotion will work as follows:

Mozambique	
Max	Not Eligible
Plus	Reconnect on GOtv Plus and get upgraded to GOtv Max
Value	Reconnect on GOtv Value and get upgraded to GOtv Mais
Lite	Reconnect on GOtv Lite and get upgraded to GOtv Value

6. Until indicated otherwise by GOtv, the Promotion is not open to you, if you are:
 - 6.1. a subscriber to the GOtv Max package;
 - 6.2. an existing GOtv subscriber who downgrades during the Promotion Period;
 - 6.3. directors, members, partners, agents, employees or consultants of the GOtv Group of companies or any supplier of goods or services in connection with the promotion; and
 - 6.4. the spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling, of any of the persons specified in 5.5 above.
7. It is your responsibility to ensure that your payment of the subscription fee in respect of the Eligible GOtv Package is received by GOtv within the Promotion Period. Without limitation, GOtv is not responsible for any issues encountered with third party merchants nor for any costs that you may incur to participate in this Promotion.
8. Subject to system dependencies, you may be upgraded within 48 hours as set out herein. If the upgrade of a GOtv package does not occur, GOtv will endeavour to effect the upgrade within the shortest possible time following notification by you.
9. This Promotion is not transferable and may not be deferred, changed or exchanged for cash or any other item.
10. GOtv reserves the right to amend, vary, postpone, suspend, temporarily withdraw or cancel the Promotion at any time without any liability whatsoever. In any of these events, notice will be given via media or online advertisements or in any other manner as GOtv may at its discretion choose, and such notice will be effective immediately or as at the date referred to in such notification.

11. GOtv does not make any representations or give any warranties, whether expressly or implicitly, as to the upgrade, and in particular, but without limitation, make no representations and give no warranty that the package, or any aspect thereof, will meet your requirements, preferences, standards or expectations.
12. The rule of construction that the Terms and Conditions will be interpreted against the party responsible for the drafting or preparation of this document and the Terms and Conditions will not apply.
13. GOtv may cede, assign or novate any or all of its rights and/or all of its obligations set out herein and/or in the Terms and Conditions to any person or entity without notice to you.
14. GOtv reserves the right to suspend or stop your participation in the Promotion if you are involved in fraud or manipulation of the process.
15. The failure by GOtv to enforce any of the rights or provisions of the Promotion or the Terms and Conditions will not be deemed to be a waiver of such right or provision.