MY DStv App

Manage your DStv account - anytime, anywhere!

MyDStv - It's your account, on your terms! Take control of your viewing experience today by downloading the MyDStv App by DStv. Have peace of mind, knowing that you are in control of your entertainment! With MyDStv you can:

- Check your subscription balance
- Make payments for your subscription
- Manage and update your personal info
- Easily fix common errors
- Upgrade your package
- Rent BoxOffice Movies
- Mydigi remote

Download the App

Scan this QR code with your smart phone to download the MyDStv App. T & Cs Apply

ONE PLACE FOR EVERYTHING!

Great ENTERTAINMENT that offers you - Live NEWS from around the world, KIDS Shows, the latest blockbuster MOVIES and your favorite SPORTS. For you and your entire family.

(not available in SA - only available the rest of Africa)

GET IT ON Google Play | Download on the App Store

Available now on IOS and Android

What's In The Box

DStv HD Model B5 | DStv Remote (with batteries) | Product Documentation | HDMI Cable | Power Supply

More Value For You

DStv offers you extra value so that you always get the most out of your subscription.

DStv App – The DStv Now App lets you live-stream a selection of the best DStv channels, including M-Net Movies and SuperSport (based on your selected package). DStv Catch Up allows you to watch episodes of your favourite shows you might have missed, whenever you want or binge an entire season in a single go. Download the DStv Now App for free from your app store today!

XtraView allows you the ultimate viewing flexibility. By linking two decoders under a single subscription, you can cater to the viewing needs of your whole family. Refer to **dstvafrica.com** for more information on this feature.

showmax – Showmax is an online subscription video on demand service with a focus on local content and partnerships with mobile telcos. Watch your favourite series, movies and doccies online, or download for later with new shows added weekly. Visit **showmax.com** to sign up and add it to your subscription or activate the 14-day free trial.

Installation

We recommend the use of DStv Accredited Installers for ALL installations. You can find your closest DStv Accredited Installer on **dstvafrica.com**

Making Payment

To activate your subscription simply make your first payment via one of the options below:

MyDStv App | USSD | Online at **dstvafrica.com** | A local agent or dealer

Details for payment vary per country, so be sure to check **dstvafrica.com** or contact your nearest MultiChoice Branch for full details.

NOTE: All payments must be made one month in advance. You can also choose to pay for 11 months upfront and get the 12th month free.

Select Your Package

DStv has a range of packages for you to choose from - to suit your entertainment needs, as well as your pocket! You have an option to Upgrade or Downgrade at any time - depending on your need.

DStv Premium
Want the full package? It doesn't get better than DStv Premium, all the latest and greatest shows from around the world in crystal clear HD. It's everything you expect and much more.

DStv Compact Plus
Who doesn't love a little something extra? Enjoy a wider range of the most exciting sports, more entertainment and more mates wanting to bring the party to your place.

DStv Compact
Never miss a match! With the best football coverage from across the globe plus loads of great local entertainment. This package has something for everyone.

DStv Family
We've got your whole family's entertainment covered, from the little one's favourite cartoons to series entertainment for mom and dad. This package is for any family.

DStv Access
If you're looking for great entertainment on a budget, this package is for you. Access more movies, news, religion and lifestyle shows today with the most affordable way to get DStv.

Get even more entertainment with our selection of Add On Packages*

DStv Great Wall
Get a collection of great Chinese channels - documentaries, lifestyle & news.

DStv Indian
DStv Indian combines North and South Indian channels into a single package. Get the best of television entertainment.

DStv French
We offer two French packages that can be added to an active English or Portuguese DStv package at any time. Choose from DStv French Touch and DStv French Plus.

NOTE: You can visit **dstvafrica.com** for the latest package information as well as the full channel listings for each package.

* If you are in Nigeria, kindly visit **dstvafrica.com** or ask your local DStv branch representative or MultiChoice Accredited Installer about the unique package options available only in Nigeria

USSD Country Codes

Did you know that you can manage your account easily and conveniently from you cell phone? You can use USSD, simply dial the USSD code relevant for your country and follow the easy steps.

Angola	*43788#
Ghana	*206#
Kenya	*423#
Malawi	*570#
Mozambique	*788#
Namibia	*142*6688#
Nigeria	*288#
Tanzania	*150*53#
Uganda	*206#
Zambia	*668#
Zimbabwe	*33788#

NOTE: USSD codes can differ per country. Please visit **dstvafrica.com** or contact your nearest MultiChoice office or Agent to confirm the USSD code for your country.

*Information correct at time of going to print. For updated information, go to **dstvafrica.com** 'the DStv website'. In the event of conflict between this information and the information on the DStv website, the information on the DStv website will prevail.

WhatsApp Numbers

You can also use WhatsApp to manage your account using the following numbers:

Angola	+244 926 900 000
Botswana	+267 73 033 902
Ghana	+233 24 242 6050
Kenya	+254 755 896248
Malawi	+265 996 20 77 77
Mozambique	+258 85 378 8000
Namibia	+264 81 145 0101
Nigeria	+234 908 2368533
Tanzania	+255 677 666 111
Uganda	+256 781 600091
Zambia	+260 97 0699008
Zimbabwe	+263 73 240 0156

NOTE: WhatsApp numbers can differ per country. Please visit **dstvafrica.com** or contact your nearest MultiChoice office or Agent to confirm the number for your country.

Front & Top Panel

1. **DStv HD** This is the name of the decoder
2. **LEDs** This LED is used to indicate various states that the decoder may be in:
   Solid **GREEN** = the decoder is tuned to an audio or video channel
   Flashing **GREEN** = the decoder has received a command from the remote
   Solid **AMBER** = the decoder is downloading software
   Flashing **AMBER** = unread mail message
   Solid **RED** = the decoder is on standby mode
   Flashing **RED** = error
3. **P- & P+ button** Goes to the previous and next channels
4. **Model 8S** This is the model number
5. **Reset button** Press once to switch the decoder in and out of standby
   Press and hold for a few seconds to reset (reboot) the decoder

Back Panel

1. **LNB in** Connect the cable from the satellite dish to this input
2. **AV Out** Used to connect the decoder to a non-HD TV
3. **HDMI** Used to connect the decoder to a HD TV
4. **USB** Used for technical support
5. **Power input** Connect the power supply to this input

For your records we recommend you fill in the following information:

DStv HD Decoder (Model 8s)	
Serial Number	
Purchaser's Name	
Purchaser's Address	
Authorised Dealer's Name	
Dealer's Address	
Date of Purchase	

Safety Info

This DStv HD Decoder (8S) meets International Safety Standards. Please read the following recommended safety precautions carefully.

Mains Supply

The DStv HD Decoder operates at 12 V DC and is connected to the mains supply using the supplied power supply, rated 100 -240 Vac 50/60Hz. Connect the power supply to the decoder before connecting the other end of the cable to the mains wall socket. Disconnect the power supply from the mains before connecting or disconnecting any other cables to the decoder's back panel.

Liquids & Spillage

Keep liquids away from the DStv HD Decoder and do not put anything on top of it which may spill (example: lit candles, plants or containers of liquid). Do not use the DStv HD Decoder in extreme temperature and humid conditions.

Ventilation

It is essential to keep the DStv HD decoder cool. Do not block the ventilation holes and ensure that free airflow is maintained around the decoder. To maintain adequate ventilation of the decoder, ensure that there is at least 10cm of free space above and to the sides it. Never stand the DStv HD Decoder on soft furnishings or on carpet. Do not use, or store the DStv HD Decoder near a heater or where it is exposed to direct sunlight. Never stack other electronic equipment on top of, or below the DStv HD Decoder.

Cleaning

Before cleaning the DStv HD Decoder, first disconnect it from the mains. Use a dry cloth to clean the exterior.

Servicing

Do not attempt to repair the DStv HD Decoder yourself. You should also never remove the cover of the DStv HD Decoder. Any tampering with the DStv HD Decoder will invalidate the warranty. Refer all servicing to MultiChoice.

Lightning

If the DStv HD Decoder is installed in an area subject to intense lightning activity, protection devices for the power supply units mains connector are recommended.

Earthing

The earthing system must comply with local regulations.

Decoder Legal Matters

Introduction

This DStv HD Decoder (8S) is designed, manufactured and sold to receive MultiChoice satellite services only. It will therefore not be fully functional unless:

- it is used with a duly authorised DStv Remote;
- it is loaded with the latest software, duly authorised by MultiChoice;
- the appropriate subscriptions are active;
- it is used with the external power supply (supplied with the DStv HD Decoder (8S) at the time of purchase);
- the installation adheres to recommendations (as available on dstv.com) to receive the MultiChoice signal; and deployed within the MultiChoice Africa broadcast footprint.

MultiChoice is entitled to amend the software incorporated in the DStv HD Decoder (8S) from time to time by means of software downloads for a number of reasons, including preventing the DStv HD Decoder (8S) from being used to receive services other than services authorised by MultiChoice.

SKYWORTH

Intellectual property in the Skyworth mark and logo are the property of the owner thereof and the right to their use is protected by law. Reference to the marks or names of other persons or products in this document does not infer a proprietary interest by Skyworth in such marks or names. Shenzhen Skyworth Digital Technology CO., LTD. declares that the DSDS 4139 Model 8S is in compliance with Directive 2014/53/ EU. The full text of the EU declaration of conformity is available at myskyworth.com

SKYWORTH

Rovi

This product incorporates copyright protection technology that is protected by U. S. patents and other intellectual property rights. Use of this copyright protection technology must be authorised by Rovi Corporation, and is intended for home and other limited viewing uses only unless otherwise authorised by Rovi Corporation. Reverse engineering or disassembly is prohibited. Do not connect the unit through a VCR. Video signals fed through VCRs may be affected by copyright protection systems and the picture will be distorted on the television.

HDMI

HDMI, the HDMI Logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC in the United States and other countries.

HDMI
HIGH-DEFINITION MULTIMEDIA INTERFACE

Open Source

This product contains some open source software. For a full list of this software and the associated copyrights and licenses go to **dstvafrica.com**

Intellectual Property (including copyright)

All intellectual property rights in the DStv HD Decoder as well as in the content received using this DStv HD Decoder are either owned and/or licensed by MultiChoice. Unless specifically authorised in writing, the subscriber shall acquire no right, title or interest in any of the intellectual property rights (including the content). No data, video or audio content received using this DStv HD Decoder may be copied, re-transmitted, re-broadcast other than as permitted by MultiChoice in the Subscriber Agreement. The DStv HD Decoder does not allow copying or recording of content to any external device. Hiring out or selling any of the content received using this DStv HD Decoder is STRICTLY PROHIBITED. Hacking of the conditional access system or facilitating anyone else doing so is STRICTLY PROHIBITED. Failure to adhere to this prohibition is a criminal offence.

Product Warranty

The manufacturer and MultiChoice warrant that the DStv HD Decoder will be free from defects in design, materials and workmanship for a period of 12 months from the date of sale of the new DStv HD Decoder to the consumer. This warranty will not apply in the event of:

- The DStv HD Decoder being tampered with or being opened, worked on, repaired or modified, save by an authorised MultiChoice Agent;
- The DStv HD Decoder not being installed or used in accordance with the manufacturer's specifications;
- The DStv HD Decoder not being used with the correct power supply;
- Malfunctioning or damage caused by the use of the DStv HD Decoder in conjunction with equipment not supplied by the manufacturer or MultiChoice;
- The DStv HD Decoder being used to receive services other than services authorised by MultiChoice.

In the event of the DStv HD Decoder not functioning, contact the MultiChoice Call Centre or take the DStv HD Decoder to MultiChoice, or the retailer from which the DStv HD Decoder was purchased. In the event that the DStv HD Decoder is taken to MultiChoice, they will return the DStv HD Decoder to the MultiChoice Repair Centre.

Any repairs made in these first 12 months must be made by the MultiChoice Repair Centre in order to rely on this warranty certificate. This certificate, plus the original purchase receipt showing the date of purchase of the new DStv HD Decoder, must be provided to MultiChoice.

Disclaimers

Other than set out in this certificate, the most up-to-date Subscriber Terms & Agreements and DStv HD Decoder information (available on dstvafrica.com) and applicable legislation, the manufacturer and MultiChoice make no warranties, either expressed or implied, and including, but not limited to, implied warranties of merchant ability and fitness of the DStv HD Decoder for a particular purpose. This extends to the hardware, software, the DStv HD Decoder User Guides and any other written materials accompanying the DStv HD Decoder at the time of its sale. The manufacturer and MultiChoice specifically make no warranties, expressed or implied, that the DStv HD Decoder is capable, or in the future, will be capable, of receiving services other than MultiChoice services. Despite anything to the contrary, and save for the above-mentioned remedy in relation to the DStv HD Decoder which does not function during the period covered by this warranty certificate and applicable legislation, the manufacturer and MultiChoice will bear no liability whatsoever, whether in contracts, delict or otherwise, for injury, loss or damage, including any loss of business profits or any other consequential damages arising out of the installation, use or operation of the DStv HD Decoder or any defect therein. MultiChoice will not be held responsible for any damage resulting from installations, whether by its agents, DStv Accredited Installers, through do-it-yourself or through incorrect usage of equipment.

Obsolescence Disclaimer

Digital Satellite Technology is rapidly evolving. As a result of this, it is not possible to predict what the requirements will be in a few years' time. MultiChoice cannot guarantee that this DStv HD Decoder will be able to run all available services in future.

DIY Installations Disclaimer

A DStv Accredited Installer or the supplier / manufacturer of the specific equipment should be consulted if any doubt exists when doing an installation. Please refer to the manuals provided with your satellite dish and any additional equipment used in the installation of the DStv HD Decoder if you decide to do the installation yourself.

Installations Indemnity

Each and every installer acts as an independent contractor and is not an employee, subcontractor or agent of the manufacturer or MultiChoice. The manufacturer and MultiChoice are therefore not liable for any loss and/or damage of any nature whatsoever caused by the conduct of the installer, including, but not limited to:

- Any direct, indirect or consequential damages, loss of profit or other special damages of any nature which the user may suffer as a result of any breach by the installer of any of its obligations to the user;
- Any loss and/or damage to the property of the user and/or any third party, situated on the user's premises, as a result of an act and/or omission on the part of the installer.

Unless specifically provided otherwise in this certificate and/or required by applicable legislation, the manufacturer and MultiChoice do not directly or indirectly warrant or guarantee or make any representations whatsoever with regards to any equipment, including, but not limited to, any dish, LNB, switch or cabling used by the installer. The recommended installation for the DStv HD Decoder (8S) is an 90cm satellite dish with a Single LNB (not included). This decoder may not be compatible with existing installations/set-ups. If linked to more than one TV, linked to other decoders or used in a complex with a shared dish or distributed installation, requirements need to be confirmed with a DStv Accredited Installer. Subject to any express warranty or guarantee given by the manufacturer or MultiChoice, in writing, the manufacturer and MultiChoice do not:

- Give any warranty or guarantee or make any representation whatsoever in respect of any work carried out by any installer (including accredited installers);
- Accept any liability for any latent or other defect in any work carried out by any installer (including accredited installers).

Subscriber Terms & Conditions

For the latest Subscriber Terms and Conditions visit **dstvafrica.com**

DStv Quick Start Guide Z-Fold (E) V2.3 Dec 2020

QUICK START GUIDE

An extraordinary world of entertainment awaits...

WELCOME TO THE WORLD OF DStv