

DStv Sana Promotion

Malawi

1. These are the rules applicable to the DStv Sana Promotion ("**Promotion**") as presented by Raise 1996 (Pvt) Ltd t/a MultiChoice Malawi and its affiliates, partners, co-promoters, sponsors, directors, officers, employees, agents and representatives ("**MultiChoice**"). By participating in the Promotion, you agree that this document read together with the Standard Terms and Conditions ("Terms and Conditions") will apply to your participation in the Promotion.
2. The Promotion will run from 00:00 hours on **17 November 2021** to 23:59 hours on **17 December 2021** ("**Promotion Period**").
3. By participating in the Promotion, you are automatically entered into a draw to stand a chance of winning 1 of 10 grocery vouchers from Sana Cash and Carry valued at MWK 40,000 ("**Vouchers**").
4. To participate in the Promotion, you must, during the Promotion Period ("**Eligible Participant**"):
 - 4.1. become a new subscriber, or upgrade, to a DStv Family, Compact, Compact Plus or Premium subscription; and
 - 4.2. send your Smartcard number, name and physical address to malawi.sales@mw.multichoice.com.
5. All Eligible Participants will be entered into a draw for the Vouchers and, within 5 (five) days after the Promotion has ended, the winners will be selected by a random draw who will each receive 1 (one) Voucher. Eligible Participants shall only be allowed 1 (one) entry into the draw for a Voucher.
6. The Vouchers will be couriered or posted to winners at the provided physical address within 10 (ten) days. MultiChoice shall not be responsible for any loss and/or delays occasioned by the posting or couriering of the Vouchers.
7. Until or unless indicated otherwise by MultiChoice, the Promotion is not open to you, if you:
 - 7.1. are an existing DStv Premium subscriber;
 - 7.2. are an existing DStv subscriber who is receiving another offer from DStv under any other campaign, competition or the like during the Promotion Period;
 - 7.3. are one of the directors, members, partners, agents, employees or consultants of the MultiChoice Group of companies or any supplier of goods or services in connection with the promotion; and

- 7.4. are the spouse, life partner, business partner or associate, or the natural or adopted parent, child, or sibling, of any of the persons specified in 7.3 above.
8. It is your responsibility to ensure that notification of your payment of your DStv subscription fee is received by MultiChoice within the Promotion Period. Without limitation, MultiChoice is not responsible for any difficulties encountered with third party merchants nor for any costs that you may incur to participate in this Promotion.
9. This Promotion is not transferable and may not be deferred, changed or exchanged for cash or any other item.
10. MultiChoice reserves the right to amend, vary, postpone, suspend, temporarily withdraw or cancel the Promotion at any time without any liability whatsoever. In any of these events, notice will be given via media or online advertisements or in any other manner as MultiChoice may at its discretion choose, and such notice will be effective immediately or as at the date referred to in such notification.
11. MultiChoice does not make any representations or give any warranties, whether expressly or implicitly, as to the upgrade, and in particular, but without limitation, make no representations and give no warranty that the package, or any aspect thereof, will meet your requirements, preferences, standards or expectations.
12. Any reference to days in the Terms and Conditions shall be a reference to business days in Malawi (weekdays, excluding weekends and official public holidays).
13. The rule of construction that the Terms and Conditions will be interpreted against the party responsible for the drafting or preparation of this document and the Terms and Conditions will not apply.
14. MultiChoice may cede, assign or novate any or all of its rights and/or all of its obligations set out herein and/or in the Terms and Conditions to any person or entity without notice to you.
15. MultiChoice reserves the right to suspend or stop your participation in the Promotion if you are involved in fraud or manipulation of the process.
16. The failure by MultiChoice to enforce any of the rights or provisions of the Promotion or the Terms and Conditions will not be deemed to be a waiver of such right or provision.
17. These Terms and Conditions will be construed, interpreted and enforced in accordance with the laws of contract and dispute resolution in Malawi.