



MultiChoice Group Limited (MCG)

MultiChoice South Africa (MCSA)

MultiChoice Africa Holdings (MAH)

Supplier Code of Conduct

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1. Purpose

The purpose of this document is to ensure that all business transactions with the company take place in an environment of honesty, integrity, fair competition and respect for all relevant Laws.

2. Application

This potential supplier document is applicable to all entities and business areas/units or groupings within MultiChoice Group Limited (MCG) which include, MultiChoice South Africa (MCSA), MultiChoice Africa (MAH), and Irdeto (collectively the organisation). Subsidiaries of MCG will be expected to demonstrate alignment of their policies to the MCG policies on an annual basis.

3. Definitions, Acronyms and Abbreviations

Term	Definition
Company	refers to, all those companies that fall within the ambit of the MultiChoice Group which include, MultiChoice South Africa, MultiChoice Africa, M-Net, SuperSport, DSTV Media Sales, DSTV Digital Media, ShowMax & NMSCom
Employee	Any person, including any third-party contractor, who receives or is entitled to receive remuneration from MultiChoice Group for employment services delivered
Supplier	the company providing Goods or Services to MultiChoice? The Supplier shall include its parent or affiliated companies and their respective officers, directors, employees, and subcontractors
MCG	MultiChoice Group Limited
MCSA	MultiChoice South Africa Holdings (Pty) Ltd and its subsidiaries
MAH	MultiChoice Africa Group Holdings B.V. and its subsidiaries
MultiChoice	is MultiChoice Support Services (Pty) Limited, MultiChoice South Africa (Pty) Limited and MultiChoice Africa Limited, and all their Affiliates, and their respective officers, directors, employees, and contractors
Subsidiaries	Has the meaning given in section 3 of the South African Companies Act, 71 of 2008 (as amended), save that the interpretation and application of this definition shall not be limited to South African companies
MultiChoice Group	MCG and its subsidiaries
TPRM	Third Party Risk Management
Fraud/Corruption	Inadequate prevention, detection and monitoring controls in the Group to prevent third parties from committing fraud against the Group or

	third parties becoming involved in corrupt activities that may impact on the Group financially, reputationally or operationally
BBBEE	Broad-Based Black Economic Empowerment

4. Ethics Code of Conduct

MultiChoice is committed to the highest standards and complies with the Naspers group companies' Code of Business Ethics and Conduct, which policy is available on the MultiChoice website and upon request. MultiChoice requires the Supplier to conduct all business dealings with MultiChoice on a basis of respect for the law and proper regard for ethical business practices. The Supplier represents and warrants that it shall not take unfair advantage of anyone through misuse of privileged information, misrepresentation of material facts, or any other illegal trade practice; and it shall comply with all Applicable Laws related to anti-bribery, anti-corruption, anti-kickbacks and anti-money laundering. The Supplier is not permitted to engage in price fixing, bid rigging, allocation of markets or customers, or similar illegal anti-competitive activities. The Supplier is prohibited from offering, promising, giving to, or demanding or accepting any illegal payment or other undue advantage from anyone in order to gain, retain or direct business or to secure any other improper advantage in the conduct of business. The Supplier agrees to fully comply with all economic sanctions and export control laws and regulations.

5. Conflict of Interest

All suppliers required to declare their interest and/or any potential conflict of interest in relation to the company. The declaration of interest must be included with the quotation/tender documents submitted to the company. When a conflict of interest arise after a contract is awarded or in the case of a sole source supplier, the Procurement Committee shall deliberate the merits of each case and recommend to the Executive Committee and/or Board for a final decision. Where a possible conflict of interest (other than the above) arises, the interest must be declared in writing to the Procurement Committee as soon as it arises, and the employee must recuse him/herself from participating in any way in related business dealings. Written disclosure is affected by the employee. Failure to declare will lead to disciplinary action being taken against the relevant employee in terms of the company's disciplinary code and procedure. All employees involved in procurement on behalf of the Group must never permit their personal interests to directly or indirectly conflict, or appear to conflict, with the interests of the Group, its customers, suppliers and/or its associates. The Group requires disclosure of information on irregularities that may prejudice any Group company, its management, shareholders, service providers, employees and business interests in any manner whatsoever.

6. Broad-Based Black Economic Empowerment

MultiChoice supports The Broad-Based Black Economic Empowerment (B-BBEE) Programme, based on the legislative framework of the transformation of South Africa's economy. Sourcing and Procurement will strive to Procure from Black enterprises and contribute

towards skills development programs. We expect our suppliers to comply with all Broad - Based Black Economic Empowerment regulations and be aligned with the Department of Trade and Industry regulations. All personnel involved in the procurement process are required to promote the use of Broad-Based Black Economic Empowerment suppliers within each Company to assist the Group and companies to achieve their Preferential Procurement and strategic objectives

7. Third Party Risk Management

All our suppliers will be subject to Third Party Risk Assessment based on the MultiChoice management risk and due diligence framework. Third parties include all entities, organisations and/or individuals that are engaged to provide products and/or services to or engage in business activities for (or on behalf of) any company in or on behalf of the Group. Consultants, suppliers, sales channel partners, agencies, franchises and agents are examples of third parties. For the purposes of this policy, customers and intergroup arrangements are excluded from the definition of third parties.

8. Record Keeping

Suppliers must maintain adequate and proper record keeping and store records for audit purposes pertaining to MultiChoice backing or supporting documents.

9. Privacy and Information Security

Your privacy is important to us. We strive to ensure that our use of your personal information or personal data is lawful, reasonable, and relevant to our business activities, with the goal of improving our services and your experience. This Privacy Notice sets out what personal information we collect from you when you use our platform (which could be our online platform, mobile site, an application or any other electronic platform), how we collect your personal information, why we collect it and how we use it, and related matters. This Privacy Notice is applicable to MultiChoice Group and its subsidiaries – MultiChoice South Africa (Including SuperSport, M-Net, DStv, DStv Media Sales), MultiChoice Africa Holdings, Showmax Africa and Irdeto. This Privacy Notice should be read in conjunction with the standard terms and conditions of our group companies and must be applied with due consideration and compliance with South African privacy, protection and other consumer laws as applicable. The Privacy Notice is available on the MultiChoice website and can be shared on request.

10. Confidentiality

In the course of the employee's employment and in the performance of such tasks and duties and interactions with suppliers, the employee shall or may gain access to the Group/Company's records and other information and intellectual property relating to procurement and contracted prices. The employee shall not disclose to any person outside of the Company's and/or to use for any purpose whatsoever, other than to fulfil any obligations in terms of his/her procurement role in good faith. The employee shall not disclose the Company's supplier information and pricing to anyone outside of the Group during employment or after employment has been terminated.

11. Fraud Bribery and Corruption

The MultiChoice Group supports a culture of transparency, accountability and integrity and has zero tolerance for fraud and/or any form of unethical behaviour. Everyone is encouraged to report suspicions of fraud and/or unethical behaviour. If you become aware of such behaviour within the MultiChoice Group, please report your concerns directly to Forensic Services at fraud@multichoice.co.za or via Deloitte Tip-offs Anonymous, the Group's independent whistle-blower facility. Tip-offs Anonymous allows for confidential and anonymous reporting and is available 24/7/365 to all stakeholders including employees, customers and suppliers. For any Procurement irregularities please report incidents to the Whistle-blower Details below:

- Website: www.tip-offs.com
- Email: multichoice@tip-offs.com
- Telephone: [0800 222 395](tel:0800222395) (South Africa), [+27 31 560 7395](tel:+27315607395) (rest of the world)

