Decoder End of Life Promotion

Zambia

1. **Preamble**

1.1. These are the rules applicable to the Decoder End of Life Promotion ("**Promotion**") as presented by MultiChoice Zambia Limited and its affiliates ("**MultiChoice**"). By participating in the Promotion, you agree that these rules, read together with the Standard Terms and Conditions ("**Terms and Conditions**") will apply to your participation in the Promotion.

1.2. In this Promotion, we provide eligible DStv subscribers with an opportunity to swap certain older model decoders for a new model decoder and receive an additional benefit in the form of a credit or a new Zappa decoder (as explained below).

2. **Promotion Period**

The Promotion will run from 00h00 hours on **4 October 2024** to 23h59 hours on **12 November 2024** ("**Promotion Period**").

3. **Eligibility and Participation**

3.1. To participate in the Promotion you must, during the Promotion Period ("**Eligible Subscribers**"):

3.1.1. be using any of the following decoder models to currently access your DStv service in Zambia: DSD 1110, DSD 1131, DSD 1132 , DSR 4660, DSR 4828, TDS 850 or TDS 865 ("**Old Decoder**");

3.1.2. bring your Old Decoder in to any MultiChoice branch and trade it in when purchasing or swapping for a newer model DStv decoder as detailed in 3.2; and

3.1.3. have been a continuously active DStv subscriber for at least 90 (ninety) days prior to the date of trade in (including on the date of trade in).

3.2. All Eligible Subscribers will receive the following corresponding benefits when purchasing a new DStv decoder:

Current Subscription Package	**Benefit**
Premium	DStv Zappa Decoder (or the value of a Zapper decoder to be used as a credit if purchasing a higher model DStv decoder)
Compact+	
Compact	
Family	The value of 1 month's subscription price to be credited to your DStv account during your next billing period
Access	
Lite	

3.3. You are not eligible for the Promotion if:

3.3.1. you have already swapped your Old Decoder prior to the start of the Promotion Period;

3.3.2. you have not been using the Old Decoder continuously for 90 (ninety) days prior to the date of trade in;

3.3.3. your Old Decoder is no longer active at the date of trade in; or

3.3.4. you have not met all of the requirements in clause 3.1 above.

4. **Other Terms and Conditions of participation**

4.1. MultiChoice reserves the right to amend, vary, postpone, suspend, temporarily withdraw or cancel the Promotion at any time. In any of these events, notice will be given in such manner as MultiChoice may at its discretion choose. In the event of such amendment, variation, postponement, withdrawal, suspension or cancellation, the subscriber agrees to waive any rights, interests and expectations that the subscriber may have in terms of this Promotion and acknowledges that the subscriber will have no recourse against MultiChoice or its affiliates in any way or at all.

4.2. MultiChoice shall not be liable for any failure to comply with its obligations where the failure is caused by circumstances outside its reasonable control.

4.3. Save as stated herein, MultiChoice does not make any representations or give any warranties, whether expressly or implicitly, as to the Promotion.

4.4. The Promotion is not transferable and may not be deferred, changed or exchanged for cash or any other item (other than as provided in clause 3.2 above).

4.5. The rule of construction that this Promotion and/or the Terms and Conditions will be interpreted against the party responsible for the drafting or preparation of this document will not apply.

4.6. MultiChoice may cede, assign or novate any or all of its rights and/or all of its obligations set out herein to any person or entity without notice to you.

4.7. MultiChoice reserves the right to suspend or stop your participation in the Promotion if you are involved in fraud or manipulation of the process.

4.8. The failure by MultiChoice to enforce any of the rights or provisions of the Promotion or the Terms and Conditions will not be deemed to be a waiver of such right or provision.

4.9. This Promotion and these Terms and Conditions will be construed, interpreted and enforced in accordance with the laws of contract and dispute resolution in Zambia.

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